



**Commercial and Residential**  
Sales, Installation and Service  
24 hours a day – 7 days a week

**Residential Doors**

Carriage House  
Specialty Wood  
Steel Insulated  
Vinyl Insulated  
Electric Operators

**Commercial-Industrial**

Insulated Sectional  
Uninsulated Sectional  
Aluminum Sectional  
Hollow Metal Swing  
Aluminum Store Front

**Rolling Steel Doors**

Service Doors  
Insulated Doors  
Fire Doors  
Grilles  
Sliding Grilles  
Counter Fire Doors  
Roll Down Store Front  
Mini Warehouse Doors  
Jetroll High Speed Doors

**Electric Operators**

Reversing Edges  
Radio Controls  
Photo Cells  
Push Button Controls Key Switches

**Loading Dock Equipment**

Mechanical Levelers  
Hydraulic Dock Levelers  
Edge of Docks  
Dock Restraints  
Dock Shelters  
Dock Seals  
Dock Bumpers  
Strip Doors  
Traffic Doors

**Protect Your Investment**

# PREVENTIVE MAINTENANCE PROGRAM

**The most cost-effective way to avoid downtime and to maintain safety is with Garage Headquarters – Your Overhead Door Company Preventive Maintenance Program.**

We offer affordable service contracts for all loading dock systems, high speed overhead doors, rapid roll doors and automatic gate systems.

**Maximizing Your Investment**

With over 35 years of experience as a Rhode Island and Southeastern Massachusetts Overhead Door and Loading Dock Dealer, Garage Headquarters, Your Overhead Door Company would like to introduce a **Preventive Maintenance Program** so beneficial and cost effective that it will increase your workers' productivity and safety along with extending the life span of your equipment.

**Increases Productivity While Decreasing Downtime**

A **Preventive Maintenance Program** ensures proper equipment operation and avoids costly breakdowns. That means employees spend more time being productive on-the-job rather than waiting for time-consuming, unplanned and costly repairs. Our factory trained personnel service your equipment with authorized parts so it adheres to the manufacturers' specifications and does not jeopardize your warranty.

**Creates a Safe Environment**

When you regulate your equipment, you achieve the safety standard required for quality operation and reducing any factor of unpredictability makes your work environment safer! The overall result helps prevent OSHA citations and may reduce worker's compensation claims by troubleshooting any possible equipment hazards.

**Protects Your Investment**

The **Preventive Maintenance Program** contract assures your initial equipment investment does not rapidly diminish with the normal wear and tear of typical operations. Not only does the **Preventive Maintenance Program** safeguard your investment; it also extends the life span and effectiveness of it! Through monitoring your equipment, minor repairs and adjustments executed on a frequent basis forestall costly major overhauls or premature replacement.

### Steel Door Systems



### Thermacore Door Systems



### Rolling Service Door Systems



### Fire Door Systems



### Counter Door Systems



### Security Grille Systems



## FEATURES & SERVICES

With the **Preventive Maintenance Program**, you receive a full range of service treatments by trained experts, which means trouble-free operation.

### INSPECTION

All parts, fasteners, welds, and overall operation of equipment are carefully inspected and evaluated.

### CLEANING

A thorough cleaning of all moving parts to remove debris build-up as a result of normal operations is performed on the equipment. In addition, this procedure also includes a cleaning of the surrounding area to promote safety and to remove any outside interference.

### ADJUSTMENT

Over time, parts become disengaged and misaligned. Therefore, adjustments are needed on a periodic basis. Our service professionals regularly adjust equipment as stated in the manufacturers' manuals to maintain proper working condition and validate the warranty.

### LUBRICATION

All moving parts and assemblies receive applications of necessary lubricants according to the manufacturers' requirements.

### FINAL INSPECTION

After a final inspection of the entire operation of equipment, a Garage Headquarters – Your Overhead Door Company service representative makes recommendations and notes required parts.

### PARTS/EXTRA WORK

While a **Preventive Maintenance Program** may extend the quality and duration of your equipment, it cannot guarantee unending life to any product. Eventually parts reach the end of their functional life and require replacement. Upon the customer's authorization, the necessary parts will be replaced. Parts and labor will be billed additionally.

### IMMEDIATE RESPONSE

In an emergency situation, the **Preventive Maintenance Program** prioritizes immediate action to the customer and expedites the return of productivity to both equipment and employees.

### COST AND EFFICIENCY

In order to assure a cost effective visit, we will pre-schedule the visit with your contact person. Prior to the service call, your assistance in preparing easy access to the equipment will help keep repair costs down and allow the visit to be totally dedicated to inspecting and repairing the equipment.

### ACCOUNTABILITY

One of the **Preventive Maintenance Program** objectives is to meet your company's insurance requirements as it pertains to subcontractors working on-site. Whenever our trained service personnel work on your equipment, the result is a detailed service record for your files.



**Protect Your Investment!  
Call Garage Headquarters  
Your Overhead Door Company Today.**

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